United States Postal Service®
INDUSTRY*ALERT*

November 26, 2021

[REMINDER: NOV-29-2021 DATA FEEDS] *USPS Returns and Outbound service via IV-MTR and EPS to IV-MTR*

As previously advised, on Monday, (*November 29,* 2021), from ==*8:00 AM CT - 2:00 PM CT*==, the United States Postal Service has scheduled maintenance activities consisting of software updates which are critical to our technology infrastructure.

<u>REMINDER</u>: During the cited timeframe, there will be a "brief" impact to **Package Platform and the Enterprise Payment System (EPS)** resulting in delayed receipt of the following datasets:

➢ ***USPS Returns and Outbound*** service data feeds via Informed Visibility-Mail Tracking and Reporting (IV-MTR)
  - Pricing Notification
  - Final Notification

➢ **EPS** data feeds to IV-MTR

Based on assessments of forecasted volume, it is anticipated impacted data will be current no later than end of day on the scheduled Release Day [==**Monday**, *November 29,* 2021==]. However, following standard protocol - data processing will be monitored; and updated status assessments provided.

We apologize for any inconvenience.

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

<u>NOTE</u>: **Delivery of packages IS NOT impacted during scheduled system events.**

During normal business hours (==*7:00 AM CT – 5:00 PM CT*==), please direct any inquiries or concerns to the **IV Solutions Center** via eMail [InformedVisibility@usps.gov] or telephone [*1-800-238-3150, Option 2*].